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AccuZIP Mail Concierge Service

the strength of our collective network™

REQUIRED

PAYMENT ONBOARDING

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Onboarding Document

This document is to serve as a resource for AccuZIP Mail Concierge Service clients to help them familiarize themselves with Veem, the primary method for payment for AccuZIP Commingle Mail Service Postage Payments.

If at any time during the onboarding process you receive an error message, have an issue, or have a question, please reach out to 877.279.2629 and/or <u>clientservices@veem.com</u>.





Step 1: Receiving Email from Veem.

You will receive an onboarding email from support@veem.com asking you to update your information. Please click the respective link in the email to be brought to Veem's portal.

🔲 🕁 Ď Veem

Please verify your email address for Veem - Welcome to Veem Thank you for joining! Click the button b... 💿 👕

NOTE: You must use your APPROVED VEEM email address in the "Site Location(s)" UI Setup in AccuZIP6.*



Site 1			+			
- Contact Information:	Contact Information:			Site Information:		
Site Nickname			Type Presort	Timezone		
Contact Name*	Contact Phone*		CRID*	MID		
Company Name*			Open Time 08:00	Close Time (24 Hr) 17:00		
šite Address*			Dock Exists			
City*	State*	ZIP+4*	FCM Letter	e Volume FCM Card		
Émail - Primary for Invoices/Payments*		1	FCM Flat			
CC Emails - Enter each email on a new line	•	1	Marketing Letter	Marketing Flat		
			Nonprofit Letter	Nonprofit Flat		
			Authentication T	oken		

*All of the CC's are controlled in the AccuZIP6 UI, not Veem. Invoices will be sent to the Primary and CC email addresses.





Step 2: Input your business information

After you click on the respective link in the email, your browser will open and display the "Tell Us About Your Business" page.

Please provide accurate and complete information requested here.

TIN/EIN CO Type of Business Corporation Select account type Complete business and **Business Name** personal info **Business Test** Complete bank info Industry Website (optional) **Business Address** Type in your address to search. Manually edit address First Name Last Name Dial Code Phone Number +1 🔻

Tell Us About Your Business

To start sending and receiving payments, please complete basic information below about your company





Step 3: Bank Information

You have two options to input your bank information:

1. Plaid Integration: This option links your bank account to allow you to securely initiate payments . If the Plaid connection does not work, don't worry, you can always enter your bank information in manually.

2. Enter bank information in manually







Step 4: Bank Information contd.

This would be the bank statement screen if you choose to click enter manually.

o start sending and receiving	payments right now, please complete your compar below	ıy bank informatio
67%	Bank Country	
Select account type	United States (USA)	Ŧ
Complete business and	Bank Name	
Complete bank info	example: bank of america	8
	Bank Currency	
	USD (\$)	Ŧ
	Routing Number (ACH / Electronic)	8
	example: 111000024	
	Bank Account Number	
	example: 12345678	







Once you have completed your bank information you will be redirected to your secure Dashboard.

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Step 6: Verification (continued)



Please click your name, located at the top-right, then click the settings tab.

Deposit to Debit Get your money faster by connecting your debit card. Set Up Deposit To Debit Please, don't display again Intion				Log Out
ntion				
ct Your Accounting package				
			Connect to XEIO	Connect
nents Invoices				
▼ Sent ▼			Q Veem ID Or Busi	ness Name 🔹 🛓
N		AMOUNT	DATE -	STATUS
	nents Invoices * Sent *	nents Invoices * Sent N	nents Invoices	nents Invoices Sent Q. Veem ID Or Busing N AMOUNT



Step 7: Verification (continued)

Click the "Verification" link. Here you will upload your most recent bank statement under the "Please upload a proof of address document" section.





Step 8: Complete

You are completed! If there are any questions regarding your account setup, Veem will send you an email with any required additional information from <u>clientservices@veem.com</u>.









When you receive your invoice from Veem for the AccuZIP Mail Concierge Services there will be a \$1.00 ACH fee displayed but you will **NOT** be charged this fee. This fee is automatically deducted from your Total Amount Owed.









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QUESTIONS OR CONCERNS?

Please email support@accuzip.com